



Grooming Policies and Release

Pet: _____

Owner Name: _____

Phone #: _____

Sensitive Areas: _____

Medical Conditions: _____

Medications: _____

May we take pictures of your pet for social media? YES NO

Professionally groomed before? (circle one) YES NO

Scared of hair dryer? (circle one) YES NO

May we give your dog treats? (circle one) YES NO

Please sign and initial as read and understood

Your animal is very important to us and Monte Vista Pet Lodge would like to assure you that every effort will be made to make your animal's grooming experience as safe and pleasant as possible. Safety comes first for everyone during the grooming process: people as well as the animals. You are required to execute a Grooming Release form prior to any services being performed.

Health or Medical Problems: Occasionally grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the animal's owner upon signing this agreement.

Accidents: Although accidents are very rare, there is a risk when handling pets. Although we use extreme caution and care in all situations, grooming equipment is extremely sharp and possible accidents can occur, including (but not limited to): cuts, nicks, scratches, or quicking of the nails. In most cases, this can happen when a pet is wiggling or moving around. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified. If we feel it is an accident requiring veterinary attention and the pet owner is not on-site, we will seek immediate veterinary care for your animal.

Veterinarian Authorization -- Medical Emergencies: This release gives Monte Vista Pet Lodge full authorization to seek medical treatment from the nearest licensed veterinarian in the case of any medical emergencies while the pet is in our care. All veterinary costs and expenses will be the responsibility of the animal's owner.

I affirm that I am the rightful legal owner of the dog(s) or cat(s) for which services are being rendered.

I authorize this signed contract to be valid approval for future grooming services, permitting Monte Vista Pet Lodge to accept telephone reservations or emails for service without additional signed contracts or written authorization.

I understand that pricing is subject to change. I have read, signed, and agreed to the above.

Signature: _____ **Date:** _____

Please initial each policy below as read and understood

Current Vaccinations (initial) _____ All dogs being serviced in our grooming salon must be current on their rabies, DAPP and Bordetella vaccinations and provide documentation of such from a licensed Veterinarian. Should your pet soil their crate resulting in the need for an extra bath during their extended stay will incur a charge equal to 50% of their regular bath price for this service.

Fleas/Ticks (initial) _____ Flea/tick treatment is required from April through November to enter our salon. If your pet has any fleas, they will be given a flea bath at your expense of \$5 in addition to the base cost of the bath or groom. If you do not want them to receive one, you can re schedule your appointment after the fleas are resolved by you.

Dangerous or Aggressive Animals -- Refusal of Services (initial) _____ MVPL has the right to refuse any services at any time. In the event that your animal is too stressed or becomes dangerous to groom. MVPL has the right to refuse services, stop grooming services, or cancel services at any time before, during, or after grooming and client will be charged a grooming fee for the services rendered until that point.

Sedated Pets (initial) _____ We do not work on sedated pets as there is a risk of side effects from the sedation that we are not medically trained to handle. If you sedate your pet for its appointment and do not inform us of it, you understand that we will not be held liable for any repercussions related to the sedation. If we believe your pet has been sedated, we will refuse services or stop services and a fee will be charged for services rendered until that point.

Matted Coats (initial) _____ Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight, and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations and infections. MVPL will not cause serious or undue stress to your pet by de-matting excessively matted coats and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts, or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that exist prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions, and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. If your pet needs to be shaved to remove matting, you acknowledge that you agree to this procedure and any risk presented. There will be an additional charge for this process: it is very time consuming and causes extra wear on grooming equipment. A de-Matting will be charged depending on the severity.

Other Fees (initial) _____ Special Handling Fee – if your dog requires a second handler to be safely groomed, a fee of \$10 or more will apply.